

October 7, 2011

## Process Change: Online Claims Payment Reports

Dear Lender/Servicer Partner:

Effective October 27, 2011, lenders and servicers must retrieve claim payment reports via ECMC's [Online Reports](#). Claim report options include a Claims Payment Detail and a Claims Payment Summary report. These reports are available in Excel and PDF formats.

If you do not currently have access to ECMC's Online Reports, please contact Missy Blahna at [mblahna@ecmc.org](mailto:mblahna@ecmc.org) or 1-888-221-3262 ext. 5206 to establish a user ID and password.

After the October 20 claims payment cycle, ECMC will discontinue mailing hard copy reports to lenders and servicers.

For your reference, we do update the Lenders section of our [website](#) with information on programs, services and process changes.

Thank you.