

ECMC

Solutions



Solutions at ECMC

Solutions at ECMC creates a collaborative education experience resulting in increased repayment success and reduced cohort default rates. Personalized services assist schools and help students remain on track for sustainable success.

Services and Products for Schools

- **Cohort default rate (CDR) management:** Assist financial aid staff with default aversion, incorrect data challenges and best practices.
- **LoanTracker software:** Enable schools to track the effectiveness of our default prevention activities using the LoanTracker Dashboard. Ability to generate on-demand reports that contain real-time data.
- **Program Evaluator (within the LoanTracker software):** Manage gainful employment and evaluate the health of your program offerings.

Services for Students

- **Grace counseling:** Educate students on available repayment options, explain loan servicing and reinforce healthy financial habits.
- **31+ days delinquency counseling:** Emphasize affordable payment options, helpful outreach throughout delinquency and delinquency resolution with servicer.

About Solutions at ECMC

ECMC is a nonprofit with a mission to help students succeed. Through Solutions, we offer postsecondary institutions a suite of student loan repayment services that includes one-on-one repayment advising, financial literacy and default prevention services. This line of business is a natural adjacency to our role as a guaranty agency as it expands our reach to help student loan borrowers successfully meet their student loan obligations.