

November 2, 2015

Dear College Assist School, Lender and Servicer Partners:

We are pleased to announce the successful conversion of nearly 3.26 million College Assist Federal Family Education Loan Program (FFELP) loans to Educational Credit Management Corporation's (ECMC's) processing system. Earlier this year, College Assist selected ECMC as its third-party guarantor servicer to begin servicing the \$8.8 billion loan portfolio on November 1.

We are proud of the extraordinary teamwork between College Assist and ECMC. Together we ensured the conversion was completed without any disruption in services to borrowers or to you, our industry partners.

You have received prior notices informing you whom to contact at ECMC for assistance with your processing needs. All transition updates have been posted to our website at www.ecmc.org.

We are committed to providing high-quality, reliable service in the years ahead, and to working closely with our partner, College Assist, to help borrowers successfully repay their student loans.

Sincerely,

Janice A. Hines

Chief Relationship Officer, ECMC Group

Janice a. Hines

Cc: College Assist